

STRONGER AND SAFER COMMUNITIES

APPENDIX 3

National Indicator Description	Collection	Latest/ Best data available	Comment
NI 1: % of people who believe people of different backgrounds get on well together in the local area.	PLACE SURVEY INDICATOR - actual data available in February/March 2009	2006/07 – BVPI Survey 80% (Good performance is higher %) Above national (78%) and unitary authority (76%) averages	Interim target of 80% has been set. Negotiated target will be set once Place Survey results are available.
NI 2: % of people who feel they belong to the neighbourhood.	PLACE SURVEY INDICATOR- actual data available in February/March 2009	2003/04 BVPI survey (not asked in 06/07) 61.2% (Good performance is higher)	The question that feeds this indicator was previously used in the Citizenship survey. However, the methodology for the Place Survey is different to the Citizenship survey.
NI 3: Civic participation In the local area.	PLACE SURVEY INDICATOR- actual data available in February/March 2009	No previous comparable data is available at this time	The question that feeds this indicator was previously used in the Citizenship survey. However, the methodology for the Place Survey is different to the Citizenship survey.
NI 4: % of people who feel they can influence decisions In their locality.	PLACE SURVEY INDICATOR- actual data available in February/March 2009	2006/07 – BVPI Survey 42%. (Good performance is higher %) Leicester is in the top quartile for this indicator	As this is not an LAA indicator, the target is to maintain performance.
NI 5: Overall/general satisfaction with local area.	PLACE SURVEY INDICATOR- actual data available in February/March 2009	2006/07 – BVPI Survey 65% (Good performance is higher %) Performance is below both national (75%) and unitary authority (70%) averages.	Interim target of 65% has been set. Negotiated target will be set once Place Survey Results are available
Ni 6: Participation In regular volunteering.	PLACE SURVEY INDICATOR – actual data available in February/ March 2009	MORI 2005 32% of respondents gave unpaid help in the last 12 months. (Good performance is higher %)	The figure is not comparable to the Place Survey as collection methodology is different.
NI7: Environment for a third sector.	Collection via survey of 3 rd Sector Organisations – actual data available February/ March 2009	No previous comparable data available	-
NI 8: Adult participation In sport and active recreation.	ACTIVE PEOPLE SURVEY INDICATOR	Proxy indicator - usage of sports facilities and golf courses, 646250 (good performance is higher number) first quarter target is 627340 Trend information for Q1 in previous years shows a steady improvement.	Proxy accounts for approx. 80% of the facilities across the City, so this is reasonably representative of usage. However, NI8 measures 'participation', which is more than usage (includes brisk walking etc.) and it has specific requirements.
NI 9: Use of public libraries.	ACTIVE PEOPLE SURVEY INDICATOR	Proxy indicator - number of visits to a library service 562,041 (good performance is higher number) first quarter target is 525,000 Trend information for Q1 in previous years shows a steady improvement.	The proxy measures the number of library visits. This is different from NI 9 which measures % of population 'using' of the library facilities, directly, by phone or online, or through outreach. However, the majority of library 'use' is through visits, so this proxy is seen as a relatively reliable indicator of performance for NI 9.
NI 10: Visits to museums and galleries.	ACTIVE PEOPLE SURVEY INDICATOR	Proxy indicator - total usage of museums and galleries 134292 (Good performance is higher number) First quarter target is 124,500	The proxy measures number of visits, which is different to % of the population visiting (some people visit many times), so some caution needed with the proxy.

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		Trend information for Q1 in previous years show that we are relatively consistent with last year	
NI 11: Engagement In the Arts.	ACTIVE PEOPLE SURVEY INDICATOR	Proxy indicator - total usage to all Arts events 124726 (good performance is higher number) First Q proxy target is 153,000 Q1 trend information shows a steady decline over the last 2 years. Festivals figures are lower than they were last year due to Easter taking place in March resulting in a drop of 8,000 for the 'Christ in the Centre' event, and not repeating the Abbey Park Anniversary (15,000) and the Women's Fit Camp events (3,000). De Montfort Hall also had reduced audience figures of 6,700. Performance has picked up in quarter 2 and the service are looking at new initiatives for example festivals have a new series of 'One Rhythm Dance Festival' events around the city centre that will add to their summer figures, and they are in the process of organising Christmas events and activities that should attract more people than last year. The opening of Curve should also boost our figures.	The proxy is a reasonable indicator of performance in NI 11. But it does not pick up % of population, or the number of visits per person. Therefore it has to be interpreted with those provisos.
NI 12: Refused and deferred houses In multiple occupation, HMO's license application leading to Immigration enforcement activity.	The mechanism of how these agencies will work together has not yet been finalised, nor has the method of reporting on this NI.	The return on this NI would currently be NIL, as there have been no HMO licence refusals to date	PI to be introduced from 2009/10 Systems need to be set up to monitor this However this is not expected to be a particular issue for Leicester. NI 12 involves enforcement activity of two Agencies, Leicester City Council as the Housing Authority responsible for licensing of certain houses in multiple occupation (HMOs) under the Housing Act 2004 and the relevant Immigration Authority responsible for immigration enforcement activity.
NI 13: Migrants English language skills and knowledge.	This indicator can only be counted on an annual basis as it relies on exam results.	2006/07 Out turn: 64% (good performance is higher percentage) 05/06 figures show out turn of 22% Trend data shows improvement	Data for the academic year 2007/08 is still being collated and has to be submitted to the Learning Skills Council by the first week in December 2008. Academic year is from 1st August to 31st July (following year). Discussions are ongoing with course coordinators to agree the targets for the academic year 2008/09.
NI 14: Reducing avoidable contact.: Minimising the proportion customer contact that is of low or no value to the customer of	Data collection will begin on 1st October.	No previous comparable data is available at this time	Systems for recording avoidable contact have been designed and staff training is taking place so that it is recorded. A decent baseline will be available shortly (i.e. a matter of weeks) after this – for Q2
NI 15: Serious violent crime rate.	Actual Data available	Actual Data: Q1 – 79 offences (YTD) (good performance is lower number) Forecast of 316 offences for end of year (1.08 per 1000 population) Target – 327 offences 08/09 Current forecast will mean we will perform ahead of target	Indicator calculated by adding together the number of offences across these categories: (i) Homicide & Child Destruction (ii) Attempted Murder (iii) Wounding and Grievous Bodily Harm (iv) Causing Death by dangerous driving, etc. (v) Causing Death by Aggravated Vehicle Theft
NI 16: Serious acquisitive crime rates.	Actual Data available	Actual Data: Q1 - 1,915 offences (YTD) (good performance is lower number)	This indicator is calculated by adding together the number of offences across the following categories: (i) Burglary

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		<p>Forecast of 7,660 offences (26.17 per 1,000 population) Target – 7906 offences Whilst there are some concerns about business robberies falling short of target, overall performance in this indicator is on track to achieve the target. Trend data shows decline in performance over past three years</p>	<p>(ii) Robbery - Personal Property (iii) Robbery - Business (iv) Theft from Motor Vehicle (v) TWOC (Taking of vehicle without owner's consent)</p>
<p>NI 17: Perceptions of anti-social behaviour.</p>	<p>PLACE SURVEY INDICATOR – Actual data available in February/ March 2009</p>	<p>Leicestershire Constabulary "CRAVE" survey, April 2008 56.6% of City residents questioned stated levels of anti-social behaviour were either high or moderate in their area</p>	<p>Uncertainty about the strength of the proxy measure used.</p>
<p>NI 18: Adult re-offending rates for those under probation/supervision.</p>	<p>Local performance will be calculated centrally by the Ministry of Justice. Data is calculated two years in arrears</p>	<p>No previous comparable data is available at this time (national data shows 167.9 re-offences per 100 offenders 2006)</p>	<p>At the current time the indicator can only be reported at a national level. The Ministry of Justice have acknowledged the need to break the data down by local authority area but this breakdown is not available at the current time. Local data should start to become available from October 2008 but, given a two year time lag in calculating the indicator, it may not be reliable straight away</p>
<p>NI 19: Rate of proven re-offending by young offenders.</p>	<p>Data available in Quarter 2</p>	<p>Provisional data for 2005 cohort re-offending within a 12 month period 43.1% Provisional Good performance is shown by a reduction in the re-offending rate when comparing the current 2008 cohort with the baseline 2005 cohort.</p>	<p>A cohort of offenders was identified between January and March 2008, in line with guidance from CLG. Quarter 2 data will then seek to measure the proportion of these individuals who re-offended within 3 months of their individual 'trigger event'. To allow time for offenders to pass through court and take account of any who are found not guilty, etc., a further three month period until the end of September is needed before any accurate calculations can be made. This is a new methodology so no previous comparable data is available</p>
<p>NI 20: Assault with Injury, crime rates.</p>	<p>Actual Data available</p>	<p>Actual Data Q1 - 953 offences (YTD) Good performance is shown by lower number Target 3900 Forecast of 3812 offences or 13.03 per 1,000 population Forecast shows indicator on track to perform ahead of target of 3900 or 13.33 per 1,000 population</p>	<p>This indicator measures the number of assaults with "less serious" injury per 1,000 population. Offences included are: (i) Actual bodily harm and other injury (ii) Racially or religiously aggravated actual bodily harm and other injury</p>
<p>NI 21: Dealing with local concerns about anti-social behaviour and crime Issues by the council and the Police.</p>	<p>PLACE SURVEY INDICATOR – actual data available in February/March 2009</p>	<p>Leicestershire Constabulary "CRAVE" survey April 2008. 57.5% of City residents questioned agreed (to one extent or another) that the police are dealing with anti-social behaviour and crime that matters in their area</p>	<p>Uncertainty about the strength of the proxy measure used – it does not cover perceptions of the City Council</p>
<p>NI 22: Perceptions of parents taking responsibility for the behaviour of their children In the area.</p>	<p>PLACE SURVEY INDICATOR – actual data available in February/ March 2009</p>	<p>2006/07 BVPI Survey 55% (Good performance is lower). Performing better than national (61%) and unitary authority (65%) averages</p>	

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NI 23: Perceptions that people in the area treat one another with respect and consideration.	PLACE SURVEY INDICATOR	2006/07 BVPI Survey 45% (Good performance is shown by lower percentage) Leicester is in the top quartile for this indicator	As this is not an LAA indicator, the target is to maintain our performance.
NI 24: Satisfaction with the way the Police and local councils dealt with anti-social behaviour.	CLG HAVE DROPPED THIS INDICATOR	-	Reason given by CLG: "The importance of these issues is already well covered by other indicators within the set: including the Perceptions of ASB indicator (NI17) and indicators covering how well local agencies understand and deal with local concerns (NI 21 and 27)."
NI 25: Satisfaction of different groups with the way the Police and local councils dealt with anti-social behaviour.	CLG HAVE DROPPED THIS INDICATOR	-	Reason given by CLG "The importance of these issues is already well covered by other indicators within the set: including the Perceptions of ASB indicator (NI17) and indicators covering how well local agencies understand and deal with local concerns (NI 21 and 27)."
NI 26: Specialist support to victims of a serious sexual offense.	On the advice of CLG this indicator does not commence until 2009/10.	No previous comparable data is available at this time	Work is progressing to collect the data via the Police's Violent Crime Theme Group
NI 27: Understanding of local concerns about anti-social behaviour and crime issues by the Police and local council.	PLACE SURVEY INDICATOR – actual data available February/March 2009	"CRAVE" survey April 2008 38.6% of City residents questioned agreed to some extent that the police sought their views on anti-social behaviour and crime	Uncertainty about strength of proxy measure used - based only on police activity only and does not take account of council business
NI 28: Serious knife crime rate.	Actual data available	Actual data Q1 - 76.5 offences (good performance is shown by lower number) Forecast 306 offences or 1.05 per 1000 population Forecast would show improved performance from the baseline of 320. It is anticipated that the targets will be based on a 3% reduction from the baseline though this is still to be confirmed.	Changes in definition caused systems issues. Data for April – June was initially unavailable. These issues have subsequently been resolved and a total of 102 offences have been reported for the period April to July. The data has not been broken down into individual months, and we have therefore split it "pro-rata" to give an approximate April to June performance of 76.5 offences.
NI 29: Gun crime rate.	Actual data available	Actual data Q1 - 26.4 offences (good performance is shown by lower number) Forecast 105.6 offences or 0.36 per 1,000 population Forecast would show declining performance from the baseline of 91 offences It is anticipated that the targets will be based on a 3% reduction from the baseline though this is still to be confirmed.	Changes in definition caused systems issues, which meant that data for the period April to June was initially unavailable. These issues have subsequently been resolved and a total of 44 offences have been reported for the period April to August. The data has not been broken down into individual months, and we have therefore split it "pro-rata" to give an approximate April to June performance of 26.4 offences.

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NI 30: Offending rate of prolific and other priority offenders.	The data for this indicator is being collected centrally by the Home Office,	Proxy data – reduction in reoffending rates (based on locally held details only and may differ significantly from actual performance) 85% reduction in re-offending rates Suggests performance is improving	Local authorities were expecting to receive actual data from July 2008 onwards, but the recent high-profile loss of a memory stick, as reported in the national media, has led to the loss of supporting data in relation to prolific and other priority offenders. The consultants have now been dismissed and local authorities nationally are still awaiting the data.
NI 32: Repeat Incidents of domestic violence.	CLG have deferred this indicator until 2009/10 Data will be collected by MARAC (Multi Agency Risk Assessment Conference).	Proxy Indicator LPSA indicator 2007/08 27.7% of victims of domestic violence were repeat victims. (good performance is lower percentage)	
NI 33: Arson Incidents.	New Indicator and still awaiting clarification regarding definitions	2007/08 data (used for baseline) 176 primary fires, 1051 secondary fires or 42.36 per 10,000 population Q1 – 21.5 per 10 000 population	The baseline may need to be re-worked following clarification of definitions
NI 34: Domestic violence - murder.	Actual Data available	Actual Data Q1 – 0 confirmed domestic violence murders.	The police do not measure this indicator routinely, due to the infrequency of these offences.
NI 35: Building resilience to violent extremism.	Actual data available	Actual data Self assessment score 2.75 (good performance is shown by increasing score from 1-5) Forecast to reach target of 3 Current forecast shows we will meet our target	Self assessment completed and targets agreed with GOEM. Funding in place for 2008/09.
NI 36: Protection against terrorist attack.	Data is being trialled in 2008/09	No existing data for this indicator	Service Director (Democratic Services) and Chief Executive of LCC to be given security permissions to be involved. Protect Programme - processes are in place to ensure planners consult police in design to prevent/ minimise risk of terrorist attack.
NI 37: Awareness of civil protection arrangements in the local area.	PLACE SURVEY INDICATOR – actual data available in February/ March 2009	No previous comparable data is available at this time	
NI 38: Drug related (Class A) offending rate.	CLG have deferred this indicator until 2009/10	2007/08 Pilot Study Baseline - 70% - see comment for reliability	Short pilot study was completed in 2007/08 and suggested a baseline of 70%. The shortness of the period involved leads to concerns over the reliability of this baseline and it is felt that the percentage will dip if the pilot study is extended over a longer period.
NI 39: Rate of hospital admissions per 100,000 population for alcohol related harm.	Actual Data available	Q1 – 1992.2 Forecast – 1974 Target - 2775.619 This represents good performance	Data is subject to verification Initial estimates calculated locally for quarter 1 are showing lower number of alcohol-related admissions. Priorities around alcohol have been established, and business cases being developed during 2008-9.

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NI 40: Number of drug users recorded as being in affective treatment.	Change in definition means that there is no previous actual data for this indicator	2007/08 data 80% of new clients were retained for twelve weeks or more or discharged in a care planned way. Performance was seen to be progressing well.	
NI 41: Perceptions of drunk or rowdy behaviour as a problem.	PLACE SURVEY INDICATOR – actual data will be available in February/March 2009	2006/07 BVPI Survey 34% (Good performance is shown as lower percentage) Performance is below national (30%) and approximately the same as unitary authority (34.5) averages	
NI 42: Perceptions of drug use or drug dealing as a problem.	PLACE SURVEY INDICATOR – actual data will be available in February/ March 2009	2006/07 BVPI Survey 42% (good performance is shown as lower percentage) Performance is better than national (43%) and unitary authority (45%) averages	
NI 43: Young people in the youth justice system receiving a conviction in Court, who are sentenced.	Actual data available	Actual data 2007/08 out-turn - 5.7% (good performance is shown as a lower %) Q1 – 5.2% Performance is improving	The target for 2008/09 has not yet been set by the Youth Justice Board. It is possible that there will not be a prescribed target as such and instead a focus on 'direction of travel'. Therefore we are using last year's outturn as a provisional target, but will amend this if a Youth Justice Board target is indeed set at a later date.
NI 44: Ethnic composition of offenders on youth offending system disposals.	Recorded annually – data available at the end of the financial year	No previous or comparable data is available at this time	Data is being retained on the YOS database whilst we await an enhancement to the YOS IT system that will allow us to correctly report breakdown by ethnicity according to the counting rules. It is not yet possible to report on this indicator because of this. Target is set at 1
NI 45: Young offenders' engagement in suitable education, training and employment.	Actual data available	Actual Data 2007/08 out turn 71% (good performance is shown as a higher percentage) Q1 - 73.9% Performance is improving	The target for 2008/09 has not yet been set by the Youth Justice Board. It is possible that there will not be a prescribed target as such and instead a focus on 'direction of travel'. Therefore we are using last year's outturn as a provisional target, but will amend this if a YJB target is indeed set at a later date.
NI 46: Young offenders access to suitable accommodation.	Actual data available	Actual data 2007/08 out turn 98.4 % (good performance is shown as a higher %) Q1 – 97.6% Performance has declined slightly	The target for 2008/09 has not yet been set by the Youth Justice Board. It is possible that there will not be a prescribed target as such and instead a focus on 'direction of travel'. Therefore we are using last year's outturn as a provisional target, but will amend this if a YJB target is indeed set at a later date.
NI 47: People killed or seriously injured in road traffic accidents.	Information is received 4 months in arrears therefore 6 months reporting seems more practical. Actual data will be available at Q2	Proxy data based on BV99a - 3year rolling average The trend information over the last 3 years shows considerable fluctuation in % terms although it stabilised last year. We sit approximately in the median quartile in terms of numbers. Achievement of target to reduce by 4.9% will mean we will have improved	

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NI 48: Children killed or seriously Injured In road traffic accidents.	Information is received 4 months in arrears therefore 6 months reporting seems more practical. Actual data will be available at Q2	Proxy data based on BV99b The trend information over the last 3 years shows a decline in performance (an increase in numbers) . We sit approximately in the median quartile in terms of numbers, but if we achieve our target to reduce by 21.9% this year we will improve.	
NI 49: Number of primary fires and related fatalities and non-fatal casualties (excluding precautionary checks)	Actual data available New indicator – no baseline data available	Actual data Q1 – 0.21 (performance is shown by a lower number)	No data is yet available to compare against this figure